

General Terms and Conditions (GTC) of Paul events GmbH for the Online Booking of Guide Share Europe (GSE) Events

Status: August 2025

§ 1 Scope

These General Terms and Conditions (GTC) apply to the online registration and booking of tickets for Guide Share Europe (GSE) events, which are handled via event websites created by the service partner, Paul events GmbH.

§ 2 Contracting Parties

(1) Bookings are reserved exclusively for entrepreneurs within the meaning of § 14 German Civil Code (BGB), i.e., legal entities or natural persons acting in the exercise of their commercial or independent professional activity.

(2) Contracting parties are:

- Paul events GmbH, Gottlieb-Binder-Straße 17, 71088 Holzgerlingen (on behalf of GSE),
and the registering entrepreneur ("Participant," "Speaker," or "Booth Staff").

The participant and the invoice recipient may be the same or different persons.

§ 3 Conclusion of Contract

(1) By submitting the fully completed online registration form and clicking the button "register with payment obligation," the user submits a binding offer.

(2) The contract is concluded through the confirmation email from Paul events GmbH on behalf of GSE.

§ 4 Services

(1) The booking entitles the holder to participate in the booked event.

(2) Any additionally offered services (e.g., shuttle service, catering, evening events) are described on the respective event page and are only included in the price if expressly booked.

§ 5 Terms of Payment

(1) After successful registration, the participant will receive an electronic invoice by email.

(2) The invoice amount must be paid within 10 days without deduction to the specified account.

(3) Payments can be made via bank transfer or through the payment providers specified on the event page (e.g., PayPal, credit card). Fees charged by payment service providers (e.g., PayPal) are borne by the booker.

(4) Invoicing is carried out by Paul events GmbH on behalf of GSE.

§ 6 Changes to Registration

Changes to the registration (e.g., name change or billing information) can be made free of charge up to the deadline specified on the event page. After this date, a processing fee of €30.00 will apply.

§ 7 Withdrawal and Cancellation Conditions

Withdrawal from registration is possible free of charge up to the deadline published in the respective participation conditions.

After this deadline, cancellations will incur 100% of the invoice amount.

Cancellations must be made in writing by email.

It is possible at any time to nominate a replacement participant free of charge. In this case, the full name and contact details of the replacement participant must be provided in good time.

§ 8 Event Cancellation or Change

If the event is cancelled, participation fees already paid will be fully refunded.

Further claims (e.g., reimbursement of travel or accommodation costs) do not exist.

In case of rescheduling, tickets remain valid.

§ 9 Liability

(1) Paul events GmbH is liable only in cases of intent and gross negligence.

(2) In cases of slight negligence, liability applies only to breaches of essential contractual obligations (cardinal duties) – and even then, limited to foreseeable, contract-typical damages.

(3) Liability for injury to life, body, or health remains unaffected.

§ 10 Data Protection

The personal data collected during registration will be processed exclusively for the execution of the event and handled in accordance with the GDPR. Any further use will be explicitly indicated and only carried out with express consent. Further information can be found in the privacy policy on the respective event page.

§ 11 Place of Jurisdiction and Applicable Law

The place of performance and jurisdiction for disputes, insofar as legally permissible, is Stuttgart. German law applies exclusively, excluding the UN Convention on Contracts for the International Sale of Goods (CISG).

§ 12 Severability Clause

Should individual provisions of these General Terms and Conditions be or become invalid or unenforceable, the validity of the contract and the remaining terms and conditions shall not be affected. The invalid or unenforceable provision shall be replaced by a valid and enforceable provision that corresponds to its meaning and purpose.